

837 Professional Top Edits

Edit	Description
251	<p>Subscriber ID Not On File As Entered</p> <p>Problem: Subscriber ID is not found on membership file.</p> <p>Loop(s) and Segment (s) Impacted: 2010BA NM109, 2010BB NM109</p> <p>Corrective action: Validate the subscriber identification number on the Insurance Card. Confirm with the patient/subscriber for most recent insurance card. If subscriber id# valid, verify correct payor code is being sent. (Ex. State Health Plan begins with ZCS – Should be sent with ‘400’). Refer to page 8 of the BlueCross BlueShield of South Carolina 837P Supplemental Implementation Guide for all available payor codes.</p>
560	<p>Billing / Rendering Provider Number Not On File</p> <p>Problem: Billing Provider Number is not on provider database.</p> <p>Loop(s) and Segment (s) Impacted: 2010AA REF02, 2310B REF02, 2420A REF02</p> <p>Corrective action: Contact the appropriate Provider Service area for BlueCross or BlueChoice® HealthPlan to validate the provider identification number(s).</p> <p>BlueCross BlueShield of South Carolina – 800-868-2510 BlueChoice HealthPlan – 800-868-2528</p>
566	<p>Date of Accident Required (Not entered)</p> <p>Problem: Accident date was not entered on the claim and is required with an accident diagnosis. An accident diagnosis is considered to be any diagnosis with the first 4 characters between ‘8000’ and ‘9960’.</p> <p>Loop(s) and Segment (s) Impacted: 2300 DTP qualifier 439 2300 HI01-2 qualifier BK 2300 HI02-2 qualifier BF 2300 HI03-2 qualifier BF 2300 HI04-2 qualifier BF 2300 HI05-2 qualifier BF</p> <p>Corrective action: Verify an accident / last symptom date is being sent in the 2300 loop DTP*439.</p>

Last Updated: July 7, 2006

BlueChoice HealthPlan is a wholly owned subsidiary of BlueCross BlueShield of South Carolina. Both are independent licensees of the Blue Cross and Blue Shield Association, an association of independent Blue Cross and Blue Shield plans. ®Registered marks of the Blue Cross and Blue Shield Association.

837 Professional Top Edits

Edit	Description
E02	<p>Invalid Subscriber ID for Carrier Code</p> <p>Problem: Subscriber ID is being sent with an incorrect Carrier/Payer code.</p> <p>Loop(s) and Segment (s) Impacted: 2010BA NM109, 2010BB NM109</p> <p>Corrective action: Validate the appropriate carrier/payer code with the subscriber identification number (Ex. State Health Plan begins with ZCS – Should be sent with ‘400’). Refer to page 8 of the BlueCross 837P Supplemental Implementation Guide for all available payer codes.</p>
E30	<p>Procedure Code w/multiple units invalid / Date of Service</p> <p>Problem: Multiple units submitted are > days between from and to date.</p> <p>Loop(s) and Segment (s) Impacted: 2400 SV101-2, 2400 SV104</p> <p>Corrective action: Call TSC at 800-868-2505 to validate the procedure code has been approved by BlueCross to accept multiple units.</p>
N70	<p>Billing Provider Tax ID Required</p> <p>Problem: Rendering Provider id# that has affiliation with a Group or Practice is entered as the Billing Provider #.</p> <p>Loop(s) and Segment (s) Impacted: 2010AA REF02</p> <p>Corrective action: Validate the group/practice provider identification number is sent. Call the appropriate Provider Service area for BlueCross or BlueChoice HealthPlan to validate any possible affiliations with another provider identification number(s) for the rendering physician.</p> <p>BlueCross BlueShield of South Carolina – 800-868-2510 BlueChoice HealthPlan – 800-868-2528</p>
PS7	<p>Invalid Alpha-Prefix On Subscriber ID</p> <p>Problem: Alpha Prefix not valid on the table or Alpha Prefix coverage to the incur date for the prefix.</p> <p>Loop(s) and Segment (s) Impacted: 2010BA NM109</p> <p>Corrective action:</p>

Last Updated: July 7, 2006

BlueChoice HealthPlan is a wholly owned subsidiary of BlueCross BlueShield of South Carolina. Both are independent licensees of the Blue Cross and Blue Shield Association, an association of independent Blue Cross and Blue Shield plans. ®Registered marks of the Blue Cross and Blue Shield Association.

837 Professional Top Edits

Edit	Description
	Call TSC at 800-868-2505 to validate the alpha prefix found at the beginning of the subscriber identification number.
QAC	Medicare Claim Out Of Balance Problem: When the allowed amount is not = to deductible, coinsurance, reason and other paid amounts. Loop(s) and Segment (s) Impacted: 2320, 2430 Corrective action: Patient Liability includes coinsurance, deductible, and other amounts as defined in the 2430 CAS segment where the Group Code = 'PR', 'OA', or 'PI'. For each line, Total Line Charge must equal Other Carrier Paid + Patient Liability.

Last Updated: July 7, 2006

BlueChoice HealthPlan is a wholly owned subsidiary of BlueCross BlueShield of South Carolina. Both are independent licensees of the Blue Cross and Blue Shield Association, an association of independent Blue Cross and Blue Shield plans. ®Registered marks of the Blue Cross and Blue Shield Association.